



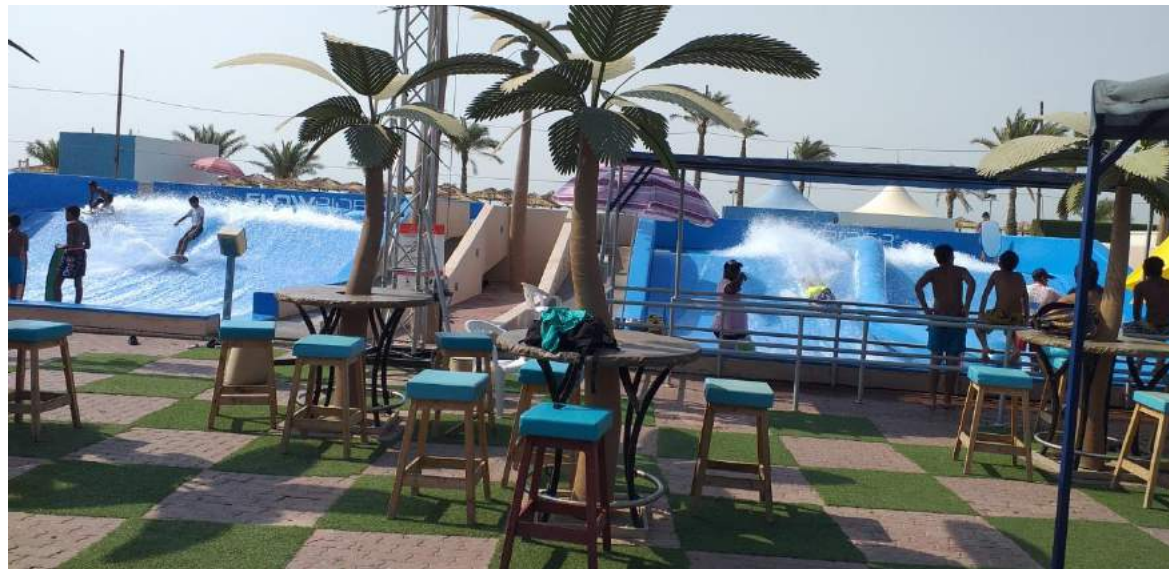
Introduction

Flow House Kuwait has become a must-see destination for people all over the Kuwait City. IT offers top-of-the-line entertainment services for everyone to enjoy. Whether you're planning a day trip with your family, or are coming with friends, it gives visitors of all ages the chance to enjoy themselves in a fun-filled environment. Swing by for a visit today.

Business Needs

As Flow House was a new launcher in the market, they were looking the solution in which they meet their requirements to control the public & figure out the sales/revenue through the system.

Hence, flow house has found the solution with **Pegasus International Computers.**



Pegasus is the Leading Provider of technology solutions. From enterprise infrastructure to retail store-level technology, Pegasus has an extensive team of dedicated professional.

Pegasus has a strong presence in the hospitality industry. We offer a full range of professional service to retailers & other industries. From business consulting to store networking, their services team has the training and experience needed to make technology successful.



Solution

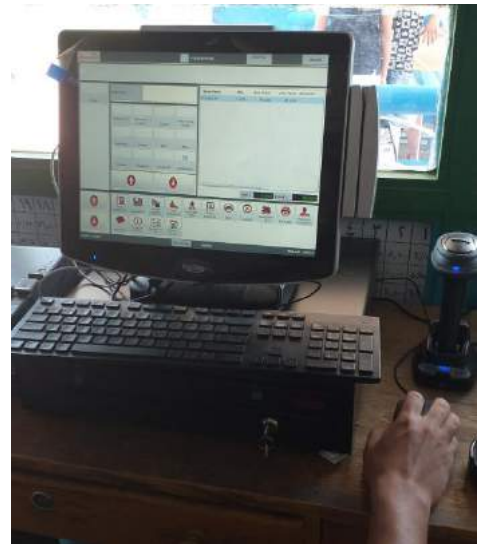
Pegasus has provided Phomello Hospitality solution to their needs. Phomello has covered various industries & amusement park industry is one of them. Solution has a bar-coding facility where then scan the ticket barcode into the POS module & checkout to generate the invoice.



Benefits

Following the rapid implementation of the Phomello, Flow House has successfully & consistently delivered objectives set for these project. In particular, solution has integrated central control management with locally operational execution.

Flow House has recorded the range of specific quantifiable benefits as well as no. of key process improvements. Flow House is now able to plan, Organize, direct & control various activities.



- Accomplishment of the firm objectives
- Reputation, good willing & Image.
- Self-made productivity.

Flow House – Aqua Park Kuwait - Case Study



- Help to introduce new activities
- Help to face competition.
- Optimum utilization of resources.
- Minimize the cost of Man Power.
- Expansion of Firm

Key Points:

- Ticketing Module
- Barcode Management
- Membership Module
- Management reporting
- RFID Solution
- Centralized System
- Easy to use

The screenshot displays the Phomello Complete Hospitality Solution (Lite) interface. At the top, there are navigation icons for System Setup, Back Office Setup, User Setup, Inventory, IT Settings, Device Setup, and Reports. Below these are dropdown menus for Brand (Flow House - 1) and Branch (Sharq - 1), along with date filters (From Date: 01/Jan/2015, To Date: 14/Aug/2019). The main area is divided into three sections: a 'Reorder Items' table, a 'Total Purchase' summary, and a 'Total Sale' summary.

Item Code	Item Name	Unit Name	Actual Qty	ReOrder Level	Avg Cost
11	Entry Ticket	PIECE	0.000	0.000	0.000
2	Sky Screamer Slide	2 HOUR SESSION	0.000	0.000	0.000
3	Psychotherapy	2 HOUR SESSION	0.000	0.000	0.000
4	Counseling	2 HOUR SESSION	0.000	0.000	0.000
5	Group therapy	2 HOUR SESSION	0.000	0.000	0.000
6	Roller Coaster Sl...	2 HOUR SESSION	0.000	0.000	0.000
7	Round Pack Slide	1 HOUR SESSION	0.000	0.000	0.000
8	Play Station	2 HOUR SESSION	0.000	0.000	0.000

Total Purchase	Voucher Date

Total Sale	Date
6.000	09/12/2018
3.000	11/11/2018
16.000	22/04/2019

At the bottom of the interface, there is a chart area with a vertical axis ranging from 0 to 1.0 and a 'Sale' button.

Challenges:

Flow House were looking to track the customers who are entering into the premises. Whether they are entering by having their tickets or without tickets. Also they were focusing on stealing with cash.

Hence, Phomello has given a solution of verifying management.



Customers who are purchasing the tickets from cashier point, they will get wristband from cashiers. At the entrance of flow house premises, another person will be available with handheld device. He will scan the barcode to verify the wristband is active or inactive. With this, no of customers are also getting track & the cash management as well by sales report.